

## Online Payments Service

Welcome to Boston Borough Council's 24 hour online payments service

Here you are able to pay for the majority of council services to include:

- Council Tax & Business Rates
- Housing Benefit Overpayments
- Car Parking Fines and Season Tickets
- Sundry Debtors Invoices
- Bulky Waste Collections
- Assembly Room Hire
- Planning Application Fees
- Search Fees
- Bereavement Services

We are able to accept payment from the following card types:

Before using this service please ensure that you have your account or invoice reference to hand along with your correct payment amount.

Please allow a minimum of two working days for your payment to be processed.

To use this service please click [here](#).

Should you experience any problems using this service in the first instance you should contact our customer services team via telephone on 01205 314200 during office hours. Outside of office hours you may email us via [accounts@boston.gov.uk](mailto:accounts@boston.gov.uk)

### Security Information

Capita Software Services process all payments on behalf of Boston Borough Council. Your transaction will take place within a secure payment system. We use Secure Socket Layer (SSL) technology, a standard supported by most major internet browsers. All of your personal and card details are protected using 128 bit encryption, when transmitted over the internet.

Your card details are stored on a server behind a secure firewall. Only authorised personnel may access this information.