

Housing Services

Housing can have a major effect on the health, wellbeing and social position of a person.

Although Boston Borough Council are no longer a provider of council housing, with the housing stock having been transferred to Boston Mayflower Ltd in 1999, we still retain the responsibility to provide a number of statutory housing services to the population of the district.

Housing Services has now joined with the Property and Communities sections of the Council. As part of this collective working, an Asset Management Plan, geared towards managing the assets of the Council for 2010 - 2013 has been approved by Cabinet. The full report is available [here](#).

Details of Housing Services that are delivered by the Housing Department are summarised below. More detailed information on each area can be obtained by clicking the appropriate link.

The Housing Department:

- Provide a comprehensive housing advice & information service across all tenures,
- Provide a comprehensive homelessness service to assist those who are homeless or threatened with homelessness,
- Operate & maintain a Common Housing Register to provide a single route from where people can access housing - Boston Homechoice, Choice Based Lettings (please click [here](#) to download a Housing Registration Form

Monitor housing conditions and take appropriate enforcement action to improve standards,

- Provide means tested assistance to vulnerable households in the owner occupied and private rented sector to provide them with a decent home - Decent Home Assistance,
- Provide financial assistance for disabled adaptations and offer an agency service to assist applicants - Disabled Facilities Grants,

- Advice and guidance if you are under threat of being repossessed through rent or mortgage arrears.

- Promote energy awareness and support domestic energy saving initiatives,
- Gather strategic market information to inform strategy and policy development, shape investment decisions and inform the Borough's Housing Strategy.
- Enable the provision of high quality affordable housing,
- Manage the Redstone Travellers Site.

Housing Services have produced a set of Service Standards that outlines what you can expect from us. To view the Service Standards, click [here](#)

Housing Services produce a quarterly news letter giving information relating to many aspects of the Housing Service. To view the latest copy, click [here](#)

New Housing Policies & Housing Act 2004.

Landlord Information and Events

If you have recently used the services provided by the Housing Department you can complete a Housing Services Questionnaire to help us monitor and improve our services.